

THE COMMUNITY NEWS

From Cefn Mawr, Acrefair, Plas Madoc, Dee Valley and District
Covid-19 Bulletin 1, April 5 2020



MESSAGE FROM MARIE CLAIRE
Cefn Community Council's Community Agent.

Hello I have just finished catching up with people, and it's been a long day and

week. I hope that you are all alright and have had a good weekend. I am delighted that **Gaynor Wright** has volunteered to assist and she will be working with me as my volunteer so I shall be asking her to help with shopping and prescriptions and such. I am available to call on people, ring them and chat etc, shop and get prescriptions too.

It has been very rewarding helping and reassuring those in our community I have worked with this week and as I get more volunteers we can make sure no one is left without support. Just a wee reminder that as it is Easter weekend can I ask that you check on your repeat prescriptions and support needs so we can get these sorted for you. If anyone has any wellbeing concerns, for themselves or a friend/family member, then please don't hesitate to contact me as I have a wealth of experience.

I have had several benefit enquiries this week so if anyone has any burning questions about salary, rent, money, etc then please do get in touch. I am working **Monday to Thursday from 9am to 6pm** this week but will also be available on the phone from **Good Friday through to Easter Monday from 10am till 5pm** if anyone is lonely, needs to talk to someone or help please call me on **07925 048711** email:

cefncommunityagent@gmail.com

or phone Cefn Community Council Clerk on **01978 821298** You can also call **Tyger** on **07532 780007** out of hours from **6pm to 8pm** she is also available to walk dogs for people who are self isolating in her area, let me know if you need this service and I will arrange a schedule.

ARRIVA SERVICE UPDATE

From Sunday 5 April 2020 We will be running further revised timetables across North Wales and Chester this is following the government advice to [#StayAtHome](#) and to only travel if your journey is essential for more information please check <https://crowd.in/wkoPDs>



Are you setting up a support group in your area? How do you connect with your community? Can you let me know by messaging or emailing me as already we have on Facebook the following

groups **Wrexham Coronavirus Support and Assistance,, Chirk Coronavirus Support, We are Plas Madoc Support Group, Friends of Ruabon Viral Kindness, Llangollen Coronavirus Help Group, Froncysyllte Community Support, Johnstown Community Support Group and Cefn Mawr and district Support Group.** There is information about each group inside as if you have friends and family you cannot visit it is good to know who can help in their location. I will be sending out a regular bulletin and would like to let others know if there is something in their area. Also this way we can link in with our great Community Agents and make sure we look after each other, together we can get through this. Thank you, stay home and stay safe.
Tyger S Benbow-Jones

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Coronavirus Community Volunteering

During the coming weeks, our stretched Health and Social Care service will need support from volunteers within their community. Pressures will arise as a result of increasing demand and the risk of staff reductions due to self isolation. The tasks which will be open to volunteers are likely to be dependent upon local requirements and in relation to the ongoing situation.

As the situation changes there will be numerous roles that you can help with. Please register your interest on the Volunteering Wales website using the link below.

Volunteering Roles:

- ✓ **Drivers with own vehicle** – delivering items, collecting/dropping off staff.
- ✓ **Catering and Cooking** – cooking a meal for an elderly neighbour, or supporting health staff
- ✓ **Childminding** – helping at local childcare settings, baby sitting for a neighbour who works
- ✓ **Administration** – answering the telephone and/or computer inputting
- ✓ **Bereavement Counselling** – qualifications needed
- ✓ **Dog Walker** – taking a dog out for an elderly neighbour who is self-isolating

To volunteer please go here:
<https://bit.ly/2QgCtfD>

Charity Number 1043989
Company Limited by Guarantee Number 2993429

FOODBANK VENUE CHANGE AT CEFN

The Foodbank distribution point at the George Edwards Hall has temporarily moved to the **CRNCA Activity Centre (The Old Canteen)** car park on **Bro Gwilym, Cefn Mawr, LL14 3PA** this is just by Hinds Shop or you can access it by walking down the school path which is opposite the Library if you are coming from Plas Kynaston Lane.

We are open from 10am to 12 noon on Thursdays.

Procedures are in place regarding maintaining space between everybody and ensuring minimal contact.

Please do not go hungry at this time, we will always try to help you.

Pet food and toiletries are also usually available.

If you need a food bank parcel and can not get a referral please call the Foodbank on **07538 547971**.

If you would like to volunteer to help then please email

info@wrexham.foodbank.org.uk.

ADHD PARENT SUPPORT

Are you a parent currently looking for ADHD support for your child?

Alan Roberts from the Neurodevelopment Team is currently running an ADHD parent support line. He will be available **Monday to Friday** from 9am to 4pm on **07717 300311**

BIRTHS AND CLAIMING CHILD BENEFIT / UNIVERSAL CREDIT

You can now make a claim for Child Benefit or Universal Credit before you register your child's birth. Under normal circumstances, the birth must be registered before you make a claim, but the rules have been changed due to the current situation. All appointments at the Guildhall for birth registrations and marriage / civil partnership notices are suspended until further notice

WCBC ADVICE RE TISSUES

Please don't put tissue paper in your blue recycling sacks or top wheelie boxes. Discarded tissues should be bagged and placed in general rubbish bins. Collection crews have reported an increase in the number of tissues being disposed of viiith recycling containers over the past week.

If any member of your household has shown symptoms of Covid-19, tissues should be double-bagged, tied securely and kept separate from other waste. The bags should be put aside for at least

72 hours, before being placed into your external household waste bin, thank you.



LLANGOLLEN CORONAVIRUS HELP GROUP

A group formed in Llangollen to support the most vulnerable in the community with errands, information distribution and community/emotional support. People can signpost the group to those in the high-risk category including over 70s, people in isolation and anyone who is vulnerable, or contact the members on a person's behalf.

The group is run entirely by volunteers and asks that people be patient when waiting for a reply.

Check their Facebook Page: **Llangollen Coronavirus Help Group**

<https://www.facebook.com/groups/2605345223029039/>

Contact Numbers:

Support Line: Cat @ Wingetts 01978 861366 Press "0" to be connected Mon to Fri, 10am to 4pm

Out of Hours: Mike Connolly 07375 374914 From 4pm to 8pm

Llangollen Town Council: Charlie 01978 861345

"Buddy Service" Are you in need of a Chat or a daily catch up? Call **Chem** on **07813761766** or email him on chemshouts@gmail.com

Please look out for our latest supplier leaflet *Llangollen Neighbourhood Support Group COVID -19* which has details of all our local suppliers and shops still open and takeaways offering collection and or delivery. Below is a selection from our leaflet..

LLANGOLLEN SPAR

New opening times 7am-9pm Monday to Sunday
Home delivery available for vulnerable and self isolating. Please call the store **01978 860275**. Call before 1pm for same day delivery 7 days a week
Card payments accepted

GWYN BUTCHERS

7.30am-3pm To Order & Pay Call **01978 860075**
Fresh & cold meats, Mince, Chicken, Etc...
Delivery—If you have also ordered with *Dee Valley fruit and veg*, advise on calling and they will deliver your order all together.

STANS LLANGOLLEN

Small shopping requests will be done by volunteers
Call our support line **01978 861366**
A volunteer will collect your shopping list.
Payment Cash or card over the phone at checkout

ALDI & HOME BARGAINS

Small shopping requests will be done by volunteers
Call our support line **01978 861366** A volunteer will collect your shopping list. **Payment** - Cash in an envelope only at this point

BLUEBAY LAUNDRETTE

Service wash Monday, Wednesday and Friday from 9am to 5pm. we will wash, dry & fold it for you
We are offering to collect, launder and return
Please call Jayne or Sarah on **01978 869227**

LLANGOLLEN POST OFFICE

Stans, Berwyn Road, Please note the opening hours have now changed until further notice.
Monday & Tuesday 9am to 5.30pm, Closed
Wednesday, Thursday & Friday 9am to 5.30pm.
Saturday 9am to 1pm Call **01978 869011**

ZINGIBER WHOLEFOODS

Health Food Store Llangollen
To order please call **01978 862676**
Text or WhatsApp to **07542 861897**
Email zingiber_orders@btinternet.com
Payment via contactless, bank transfer or cash

PRESCRIPTIONS

We have had a lot of requests from surrounding areas, I have today contacted local Community Agents who are covering such areas. For Llangollen the support number is the same for prescription delivery **01978 861366**. **Rotary** are now collecting at 5pm each day, please note all prescriptions need to be called in by **3.30pm** for same day delivery.

ROWLANDS PHARMACY LLANGOLLEN

Bishops Walk, Llangollen LL20 8RZ
We are only allowing 2 people in at a time and ask if queuing outside please keep to the social distancing guidelines.
Open Monday to Friday 10am to 5.30pm, Closed Saturday please phone to check opening times
Phone 01978 860657

LLANGOLLEN MEDICAL CENTRE

We ask that patients who have access to email and who have a non-urgent request or query contact us via Llangollen.admin@wales.nhs.uk. This email account will be constantly monitored by our staff.
Patients who do not have email access or who need to speak to a doctor urgently are asked to ring us on **01978 860625**. They will be added to a daily triage list, and contacted that day by a clinician.
Unfortunately patients will not be able to request a specific clinician. Repeat prescriptions can be order by emailing llangollen.admin@wales.nhs.co.uk

LLANGOLLEN ZERO WASTE & FOOD SHARE PROJECT

OPEN every Monday, Wednesday, Friday and Sunday from 2pm - 2.30pm at **Pengwern Community Centre**. Here to help everyone who is struggling, we understand that the current crisis has put many more people in financial difficulty.
PLEASE DO NOT GO WITHOUT FOOD. You can contact us using the **message button on our Facebook page** or phone us on **07710 789 854**. We will respond as soon as we can.

COVID 19—SUPPORT FOR THE ISOLATED AND VULNERABLE IN LLANGOLLEN RURAL

In order to ensure that anyone isolated or vulnerable has access to support, our Community Agent will be contactable by email or telephone, to support those in need in our community. He will also provide help where it is needed, as we know that the older population is at risk due to being asked to self isolate.

The Community Agent will concentrate on providing practical support by directly helping people with for example:

- * *Collecting and delivering prescriptions*
- * *Essential food shopping*
- * *Providing support and guidance via telephone or email*

This will be done while abiding by social distancing rule.

If you require support or know of someone in need from Fron, Garth or Trevor please contact:

David Jarvis - Community Agent Llangollen Rural Community Council Telephone 07956 292546

Email: trevorcommunityagent@gmail.com

The Community Council has set up a Facebook group:

Llangollen Rural Community Council Coronavirus Support Group

<https://www.facebook.com/groups/224333768974917/>

In **FRONCYSYLLTE** we have our own 'unofficial' support group, **Froncysyllte Community Support** which is proving to be very effective. Our Newsletter for this group aims to provide a link between people in Fron who need support and those in the fortunate position of being able to offer their support. Areas of possible help include: Collecting prescriptions. Collecting shopping. Walking dogs. Simply being a person to talk to.

We have volunteers in Fron ready and able to help. Please contact us and we will try to help

whenever possible. For regular updates please ask John or check our facebook group **Froncysyllte**

Community Noticeboard. Contacts are:

Keith Sinclair 01691 773634 email: keithsinclairlrrc@gmail.com

Sian Williams (Fron Community Centre)

Claire Parry (Volunteer) **07432 494002**

Fron Post Office has also agreed to pass on details

WATKINS & WILLIAMS LLANGOLLEN

Llangollen's traditional DIY store, providing everyday essentials, key cutting service and speciality products for the home and garden.

Also supply coal, logs and aggregate.

Order and pay direct, home delivery available.

Please call: **01978 860652** to check opening times and availability, thank you.



Mae ond yn cymrud ychydig o funudau i roi gwaed
Donating blood only takes minutes to do

I rywun mewn angen, mae'r gwaed hwnnw yn gallu
gwneud gwahaniaeth o ffd yn achub bywyd
For someone in need, that blood can make a
lifesaving difference



The Welsh Blood Service is still collecting lifesaving blood donations during the COVID-19 pandemic and are asking those who are well and able, to book an appointment at a local donation clinic.

We may be asking you to travel further than normal to donate, but this is a necessary measure.

Please visit www.welshblood.org.uk for the latest clinic information. Thank You

Here is link for our most current video explaining the changes we have made to our service.

<https://www.youtube.com/watch?v=j9aoRSbQhvQ>



WITZEND GALLERY LLANGOLLEN

Just a reminder that we are auctioning this beautiful signed Ltd edition print to raise money for the Llangollen Railway appeal. Please submit your bids before April 18th by messaging our Facebook page. All proceeds will go to the Railway appeal, thank you.

DEE VALLEY PRODUCE

All Produce is daily market fresh, prices subject to change daily, fruit, veg, plants, dairy, eggs, jams and chutneys. Reduced shop opening **Monday to Saturday from 9am to 4pm** closed Sundays. We are very busy with orders so deliveries will take a few days, if you can visit the shop we would be delighted to see you but we kindly ask no more than 3 customers in the shop at any one time please so we all stay safe. Call: **01978 861805** Payment will be taken securely over the phone. You can email us at [deevalleyproduce@gmail](mailto:deevalleyproduce@gmail.com) Remember its Easter weekend.



FARM AND PET PLACE GLEDRID

Open weekdays from 9 to 6pm this may be subject to change. We have a click and collect only service - please order online at www.farmandpetplace.co.uk or phone in advance. on **01691 770084** or **01492 542662**. Thank you for your support during this difficult time. If you have had any problems with placing a Click & Collect order please let us know via Facebook messenger. We are here to help. We have taken the decision reluctantly to close over the **Easter weekend** to give our hardworking Staff a break, we will be closed on Good Friday and will open the following Tuesday. Thank you for your support and stay safe.

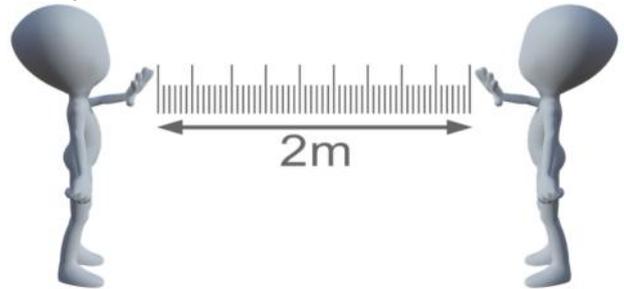


HOME FARM OVERTON

Offering home delivery to the following postcodes on selected days **LL11, LL12, LL13, LL14, LL20, SY11, SY12, SY13**, If your postcode isn't here do contact us to see how we can help. As well as our usual produce: sausages, bacon, eggs, meat, pies, sausage rolls, cooked meats etc we can also offer daily staples such as milk, cheese, bread, potatoes and other vegetables and salad where available. We will get other essentials if you are desperate please ask, if we can we will! Self isolating? We can deliver to a safe place. We have a portable card machine for payment or you could simply place your order with us and we can send you our PayPal details! Please call us on **01978 710141**. Replies may be a little delayed on our **Facebook** page but we will reply as soon as we can! Thank you.

WCBC HOUSING

If a council worker or contractor is visiting your property, please ensure you are adhering to the social distancing guidelines set out by the Government. This is to keep both you and our staff as safe as possible. This includes keeping yourself, children and pets in another room whilst the work is being carried out. If social distancing is not observed, we will not be able to carry on with the works intended. We appreciate your cooperation in these unprecedented times.



WCBC GAS SAFETY CHECK

The Gas Servicing will continue to be completed across the borough. This is a legal obligation and ensures the safety of our tenants. You will receive a phone call prior to any visit to discuss, and precautions will be taken in line with Government guidelines. Thank you for your co-operation.



ACS Technology ACS is a local IT support company that provides support to small businesses and private customers. We can provide remote support for customers who do not want to leave their home or business or have us visit them due to Covid-19 please call or email see details below, thank you.



Dragon Dinners
Hot Meals on Wheels

DRAGON DINNERS

Delivering Hot, Home Cooked Meals to over 55's, Carers and anyone unable to make a meal. Hot Dinner + Hot Pudding £5.65.

No delivery charge & no minimum order, 5* FSA rating. Fully Insured and Registered with WCBC. Please call for availability **07904 045216**.

COVENT GARDEN FRUIT & VEG WREXHAM

We are continuing our home delivery of veg boxes we ask please be patient as the messenger and phone lines has been extremely busy, we will get to everyone We will take telephone orders & payment over the phone by card and can leave a box outside for you. Call: **01978 266691**

CEFN SPICE 01978 824222

Free deliveries from 5pm to 10pm, within a 4 mile radius, minimum order £15
Email: info@cefnspice.co.uk or order online from www.cefnspice.co.uk. Open Wednesday to Monday from 5pm to 10pm, closed Tuesday

Community Support Officer

Abigail Land PCSO 3926

Mobile **07974 244132**

email: Abigail.Land@nthwales.pnn.police.uk

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Crane Street, Cefn Mawr Tel: 07717 203181

Home delivery only, contact us via Facebook or text, with: *Name, Address & Order details*. Please place all orders before 5pm for next day delivery to the following areas: **Newbridge, Cefn Mawr, Acrefair, Rhosymedre, Plas Madoc, Garth, Trevor, Fron, Pentre, Whitehurst & Chirk**. Some meat items may not be available, I will put something else in, there will be limits on the amount of meat we let you to have of each item. thank you for your support.

VANITY NAILS & BEAUTY

A little something to cheer all our lovely clients up in these worrying times. We miss you all and can't wait to welcome you all back when we are able to reopen. Take care - Stay safe Feel free to message us for any advice/tips on nail and beauty home care **Sue & Jan**.

EDWARDS DAIRY CHIRK 01691 778266

Delivering milk and other produce to your door. Email sales@edwardsdairies.co.uk. Please let us know by email if you need to amend your order, thanks.

Due to high volumes of calls, please **only** call our landline if you no internet access and press option 1 when you are connected 01691778266. We are delivering as normal over the Easter weekend thanks to our amazing drivers, we cannot thank them enough for their hard work and dedication.



Llangollen Road,
Acrefair LL14 3RP
(by the Eagles Inn)



01978 810 375

Order online at Food Hub and
www.acrefairkebab.com

Free Delivery starting from 4pm
Minimum order £9

- ♦ Chicken Meals ♦ Kebabs ♦ Burgers ♦
- ♦ Pizza Special Meals ♦ Kids Meals ♦

NEW OPENING TIMES

Mon, Tues, & Thurs 4 to 11pm. **CLOSED WED,**
Fri 4 to 12am, Sat 2 to 12am, Sun 2 to 11pm



Find us on:
facebook.

Free Car Parking
Opposite



We are open for business as usual, can not serve more than 2 customers at a time so will ask you please to wait safely out side. Please see our order options and opening times as above. Updates will be put on our Facebook page, stay safe. Thank you, **Acrefair Pizza & Kebab**

CEFN MAWR CONVENIENCE STORE (Hinds Shop)

Bro Gwilym, Cefn Mawr

Paypoint • Lotto • Daily Papers

Your Local General Stores • Off Licence

• Paper Delivery • Parcel Collect Plus

Open 6.30am to 9pm

7 days a week

Tel 01978 810985



CEFN MAWR POST OFFICE Tel: 01978 823090
Mon/Tues/Thurs/Friday 9am to 5.30pm, Wed 9am to 1pm & Saturday 9am to 12 noon. If you need to access your bank account, pay bills, top up your gas/electricity/phones or any of the other many things we do at the post office or require provisions, we are here for you throughout.

ROWLANDS PHARMACY CEFN MAWR

Please note we are only allowing 2 people in at a time and ask that if you are queuing outside you keep to the social distancing guidelines

Open: Mon to Fri 10am to 1pm & 2 to 5.30pm.

Sat 10am to 1pm. **Phone 01978 822600**

Medical Hall, Crane Street, Cefn Mawr LL14 3AD

VOLUNTARY POPPY APPEAL ORGANISER

Poppy appeal organiser wanted for Cefn Mawr, Newbridge, Rhosymedre, Acrefair and Trevor. Must be car / van driver and have internet access. If you are interested in volunteering for this position please contact **08088 028080**

Poppy Wreath Information: to order a wreath please contact 01622 717172 and pay by using your debit or credit card, you don't have to wait until Remembrance to order, you can do it now.



Magnolia House Residential Home

Park Road,
Rhosymedre, LL14 3EF

Tel: 01978 824445

Family run 17 bedded Residential Home
Bathing/Showering ▪ Daytime Activities
Home Cooked Meals ▪ Day Trips
Chiropody Service ▪ Hair Dressers Service

We offer a 'home from home'
magnoliahouse1@outlook.com.

www.magnoliahouser residentialhome.co.uk

SHOP IN THE CLOUDS

Hope everyone is keeping well and staying safe. We have been busy working behind the scenes and will slowly be putting all our stock on **facebook instagram & twitter** just order through messages anytime. Anything you want to know just ask us. Message or email orders@shopinthecLOUDS we have our website that we are constantly adding to www.shopinthecLOUDS.co.uk

We can gift wrap and send to any address for you. We want you all to stay safe and stay home.

At J. Francis Roberts & Son Ltd. rest assured we are doing everything possible to continue providing you with the same high quality service. At this very difficult time we will be working even more closely with you and your family to make sure your individual situation is fully considered.

How could the current situation with COVID -19 virus affect the funeral of my loved one?

Currently funerals in The Chapel at the crematorium are continuing as usual. If this changes we will let you know immediately.

A maximum of 20 mourners will be able to attend a service in The Chapel at the Crematorium.

Additional mourners will be able to listen to the service via the speakers outside the crematorium building, standing in groups no closer than 2 meters (6') apart.

Unfortunately **you will be asked not to gather round, touch or kiss the coffin** at the end of the service.

Sadly **a service in a place of worship is not currently possible.**

If your loved one is to be buried this will be carried out with a short service at the graveside for close family and friends only.

When the time is right for you and when congregations are allowed to gather again **we can help you arrange a special memorial service or a Mass in memorandum**

How are we tailoring our service to meet the current government advice on social distancing?

Unfortunately we are currently not able to visit you in your home. We are asking you to come to our office to make arrangements and to sign any necessary paperwork. However we ask that no more than 2 people come at any one time. This is to ensure we can adhere to the advice to remain 2 meters (6') apart.

If you are unable to come to our office we can easily discuss all necessary arrangements over the telephone. If there are forms that need to be signed we will deliver them to your home. We would be very grateful if you could sign the forms while we wait outside.

To avoid transmission through physical contact **we have taken the tough decision not to shake hands.** Hand-washing facilities and hand sanitiser are available at all of our locations for you to use.

J FRANCIS ROBERTS & SON

INDEPENDANT FUNERAL DIRECTORS EST 1895

Need support and guidance at this difficult time?
We are here to help.

- Private Chapel for Services
- Private Chapel of Rest
- Family Run Business
- Available 24 hours a day 7 days a week
- Providing Funeral Services to North Wales and Shropshire Border for 120 years
- Golden Charter Funeral Plans Available

Golden Charter
Funeral Plans



For more information or help call us on 01978 810 884

Or call in and see us at:
10 Crane Street, Cefn Mawr, Wrexham LL14 3AB



www.funeralserviceswrexham.co.uk

JOHNSTOWN COMMUNITY SUPPORT GROUP

We are working with our community agent for Rhos, Ponciau and Johnstown and AVOW. We have a core number of people willing to support the community. This Group is about sharing concerns so we can try and address as best we can, it is not for general issues or minor issues. I will be providing daily updates from the Wrexham Council and try and answer concerns as they come in. I am also working as Chair of the Governing Body with Ysgol yr Hafod who have been working to support the community at this time. The Council are also deploying additional staff in the contact centre **01978-298989** in the next few days/weeks to support people with enquires or council matters so please be patient while this work continues. Join us on **Facebook**.

TESCO CEFN MAWR EASTER OPENING TIMES

Good Friday 8am to 8pm, **Saturday 11 April** 7am to 10pm, **Easter Sunday** CLOSED, **Easter Monday** 8am to 6pm, **Tuesday 14 April** 7am to 10pm

Our opening time priorities to help those customers who need extra support are:

NHS Workers with valid ID

Tuesday 9 to 10am, **Thursday** 9 to 10am and **Sunday** 8 to 9.30am. Please note we will open our checkout to NHS workers from 8am.

Vulnerable Customers

Monday 9 to 10am, **Wednesday** 9 to 10am and **Friday** 9 to 10am.

Please help us by respecting these hours as now more than ever, every little helps, thank you.

TESCO

ONE TROLLEY.

ONE PERSON.

EVERYONE ELSE PLEASE

STAY AT HOME.

YOUR LOCAL TESCO STORE ISN'T THE

PLACE FOR SOCIAL GATHERINGS.



NIGHTINGALE HOUSE HOSPICE UPDATE

Nightingale House Hospice is aware of the increasing pressure on community health colleagues and is conscious that requests for referrals

for admission are not progressing quickly at this time. We currently have beds available and with this in mind we are setting up a dedicated telephone number, operational between **9am and 5pm, Monday to Friday** (excluding Bank Holidays) which will enable our staff to take phone calls from family members of individuals with palliative care needs who might require admission and undertake direct triage so that admissions can occur more quickly in these challenging times.

Our referral criteria for those individuals

Over the age of 18yrs old.

- ♦ Living within Wrexham, Flintshire, South Denbighshire, and the border areas.
- ♦ With a palliative (life-limiting) diagnosis – this can include cancer, heart failure, neurological conditions such as motor neurone disease and known to the district nursing/general practice teams.
- ♦ Struggling with uncontrolled symptoms for example pain, sickness etc.

Due to our duty of care to our existing patients we are unable to admit individuals with symptoms of Covid 19; a high temperature and/or a new continuous cough. Please call us and ask to speak to a member of our triage team **01978 316800**. This triage team are available between 9am and 4pm, Monday to Friday (excluding Bank Holidays).

Please note this is in addition to our 24/7 advice line which is still operational.

Following receipt of your call we will endeavour to get in touch with your primary carer such as your GP or district nurse to confirm the request for admission and obtain the relevant clinical information we require to enable the admission to be progressed. We will keep you informed of the progress of your call and referral enquiry.



IT'S NORMAL TO FEEL SAD, STRESSED, CONFUSED, SCARED OR ANGRY DURING A CRISIS.



TALK TO PEOPLE YOU TRUST, SUCH AS FRIENDS AND FAMILY OR VISIT WEBSITES FOR SUPPORT

Visit www.youngwrexham.co.uk

WCBC HOUSING

Please note that all of our estate offices are now closed, including reception areas where kiosks and free phones were. If you have **URGENT HOUSING REPAIRS**, please contact housing on **01978 298993**.

For **URGENT HOUSING QUERIES** please call **01978 315305**. Thank you for your continued support in this difficult situation.

We have had several queries of how you can pay your rent with the estate offices being closed.

Here are the alternative methods of paying:

0300 333 6500 (24hr payment line).

Online <https://www.wrexham.gov.uk/english/online/index.htm>

You can pay with a monthly direct debit - payable on 1st or 16th of every month (this is the easiest way for you and us) or by weekly direct debit. You can contact **01978 315305** for details and forms Rent swipe card at any open Paypoint (post office, co-op) etc.

Please do not call the local estate office as they are not open for housing queries at the time, thank you.

WCBC FREE SCHOOL MEALS

Update on free school meals over the Easter holidays

During week-days, we'll continue to provide free school meals over the Easter holidays (including bank holidays) for children who aren't in school...as well as meals for all children who are still in school. All meals will be 'grab and go' packed lunches. If your children aren't in school and they're entitled to free school meals, you can collect their packed lunches from one of the following sites

- ♦ **Caia Park Estates office**
- ♦ **Plas Madoc Estates office**
- ♦ **Broughton Estates office**
- ♦ **Gwersyllt Estates office**
- ♦ **Rhos Estates office (Stiwt)**
- ♦ **Memo Hall Wrexham**
- ♦ **Plas Pentwyn Coedpoeth**
- ♦ **Llay Resource Centre**
- ♦ **Overton Library (Cocoa Rooms)**
- ♦ **Ysgol Y Waen Chirk**

You can go to the nearest site. Packed lunches must be collected between **11.30am and 1pm** by a parent or carer. You'll need to give staff the name of your child / children and the school they attend, and you'll only be able to collect a packed lunch for your own child / children. Please continue to follow social distancing measures...maintaining your distance from other people.

**LIMIT YOUR
USE OF CANAL TOWPATHS**
#StayHomeSaveLives

USEFUL NUMBERS

WCBC Out of Hours 01978 298989

Gas Emergencies 0800 111 999

Dee Valley Water 01978 833200

Dee Valley (Leak Line) 0800 298 7112

MANWEB / Scottish Power 0845 2722424

Welsh Water 0800 0520130

Cefn Community Council 01978 821298

ACAS 0300 123 1100

Adult Social Care 01978 292066

CAB 03003 301178.

CALL Community Advice & Listening Line
0800 132 737

Cambrian Credit Union 01978 266843

Caritas Surgery Cefn Mawr 01978 720450

Citizens Advice 0300 330 1178

Community Fire Safety 01745 352693

Consumer Direct Wales 08454 04 05 06

Crime Stoppers 0800 555 111

Dementia Help Line Wales 0808 808 2235

District Nurses Plas Madoc 01978 812163

DAN 24/7 Drug & Alcohol Help Line 0808 808 2234

Domestic Abuse Safety Unit (DASU) 01978
310203

Floodline 0845 9881188

Home Fire Safety Checks 0800 169 1234

Live Fear Free 0808 8010 800

MIND 0300 123 3393

National Drugs Helpline 0800 776600

RNIB 020 73881 266

The Mix 0808 808 4994

Wales Domestic Abuse Helpline 0808 8010800

Welfare Rights 01978 298225

Working Families 0300 012 0312

Wrexham Care & Repair 01978 268120

Wrexham Dog Warden 01978 298989

Dog Warden Out of Hours 01978 292055.

Acorn Kennels 01948 662931

Wrexham Family Information Services
01978 292094

Wrexham Maelor Hospital 01978 291100

PCSO Abigail Land 07974 244132

PCSO Purdy Jones 07989 165527

VETERANS GATEWAY We want veterans and their families to get whatever support they need, easily, wherever they are, whenever they need it. Veterans' Gateway is the first point of contact to make that happen. So when you need to be referred to the right help quickly, talk to us first **Call 0808 802 1212** or **text 81212** and find us on Facebook



**VETERANS'
GATEWAY**

The first point of contact
for veterans seeking support

FRIENDS OF RUABON VIRAL KINDNESS

This group has been created with the primary aim of ensuring no-one in our community has to go through self isolation by themselves. If you are self-isolating with COVID-19 we can help with Shopping, Collecting Prescriptions, Urgent supplies or just a friendly phone call. We are a group of likeminded volunteers here to help. Just contact us via any of the options below, we will do our best to help you (for free)

Call or text **07741 596 812 / 01978 824087**

Email: info@friendsofruabon.co.uk

Facebook: **Friends of Ruabon Viral Kindness**

RUABON MEDICAL CENTRE

As all patient contact with the practice is now by telephone, please be aware when calling that our telephone lines are exceptionally busy, so please be patient. To help us help you, please use our services carefully and adhere to the following:

Please DO NOT visit the practice unless you've been asked by a clinician to attend. General enquiries cannot be dealt with if you turn up at the practice. All 'routine' appointments have been suspended until further notice.

Repeat prescriptions should be placed into the wall mounted post box beside the wooden door (at the end of the building on the left).

You can organise your repeat prescription online, please call the practice to arrange for the registration form to be posted to you. For more information please visit: <https://www.myhealthonline-emisweb.wales.nhs.uk/account/login?ReturnUrl=%2F>

It is advisable to check the opening times of your preferred pharmacy when your prescription is ready to collect, as their opening times MAY have been adjusted to help them cope during this time.

We would like to thank you for your patience and understanding. Please look after yourself and others by following the latest government advice. Thank you.

L ROWLANDS & CO RUABON

The Medical Centre, Ruabon, LL14 6NH
Please note we are only allowing 1 person in at a time and if queuing outside please keep to the social distancing guidelines.

Open: Monday to Friday 10am to 12pm then 2pm to 6pm' Saturday 10am to 1pm

Tel: 01978 821802

Please collect repeat prescriptions after 2pm

ADVICE REGARDING PRESCRIPTIONS.

Please make sure you ring the pharmacy to be certain they have your prescription ready. So you or the person going to collect it for you does not make a wasted journey, helping to keep every one safe

RUABON POST OFFICE

Open Monday to Friday 9am to 4pm, Saturday 9am to 2pm. Only 2 people at once.

Telephone **01978 823333**

RUABON DISCOUNT STORE

New High Street Ruabon. Tel: 01978 810982

OPEN Monday, Friday & Saturday 9am to 3pm

We have the everyday essentials if you can't get to the big supermarkets, we have bread, milk, biscuits, teabags, sugar as well as your cleaning products, toiletries and key cutting service. We have Paypoint so you can top up your **gas** and **electric** and pay any bills. We are only letting in 2 customers at a time and will be asking customers to wait outside until someone leaves. We offer CONTACTLESS payments, thank you.

THE VAULTS RUABON

Due to the need in our local community we have partnered up with **Age Concern** in the village and the local **Nisa Store** in order to bring food and toiletries to those in greatest need in these unsure times. We'd like to thank **Tesco Cefn Mawr** for their extremely generous donation and we'd still love to take your donations of non perishable goods and toiletries to deliver to the people among our community who need it most.

If you'd like to donate, we can take your donations here at the pub. Give us a ring on **01978 824130** and we'll make sure we can organise a time when someone is here to receive them. Thank you.

Stay Active – Stay Healthy – Stay Local

Looking after your physical and mental health is important during these times of self-isolation and social distancing. Exercise, fresh air and sunlight will help with your wellbeing, stress levels and sleep.

Provided you, or someone in your household, are not displaying symptoms of Covid 19, current advice is that it is safe for you to go outside for exercise once a day, so long as you:



Do not travel
Exercise outside close to your home



Go alone or with members of your household
Keep 2 metres / 6½ feet from others at all times



Be vigilant with hand washing and hygiene
Be aware that gates, stiles and other outdoor structures are touched regularly



Do not undertake new or risky activities
Stay safe during this time of increased burden on our emergency and health services



Follow the Countryside Code
Consider farmers and others who are working hard to keep our shelves stocked and infrastructure running

INFORMATION FROM NEIGHBOURHOOD WATCH You, Coronavirus and staying safe online

We all have enough to be concerned about from the Covid-19 outbreak. That's why our online experts have put together some top tips about how to protect yourself, your loved ones, finances and devices from the scams that are currently circulating. As well as advice about keeping yourself and your organisation protected whilst working from home. To see more about online safety during this uncertain time visit www.getsafeonline.org/coronavirus
Stay well and stay safe online.

2 WOODS GARAGE

During this time of self-isolating and worry, we would like to ensure all our customers we are cleaning with anti-bacterial spray anywhere we have touched before you get car back, we can also come pick your car up if key is left in it on an arranged time, and bring back and you can pay over the phone, if that helps to keep your car ready for you, Once again please keep safe, and hope this is all over soon

2WOODS GARAGE SERVICES & M.O.T CENTRE



**M.O.T'S
WHILE-U-WAIT
£35.00**

Diagnostics Exhausts Tyres Batteries Brakes



Steering Suspension Wheel Alignment Servicing

01978 810007
www.2woodsgarageservices.co.uk

HAFREN DYFRDWY

We know that during these unprecedented times, many of you will be concerned about the economy, your businesses and your jobs. Coronavirus may mean some people are unable to work, or lose their income, and while the Government has announced a lot of support for businesses and individuals in response to the outbreak, we know a lot of you will still be worried. We already have some financial support schemes that can help you if you're finding it hard to pay your bill. If your circumstances change and you find yourself needing a helping hand, please, please let us know. There are several ways we can help you, including: Payment plans, WaterSure Scheme & Here2Help Scheme. If you could do with a helping hand, please go to <http://ms.spr.ly/6181TeDLN>



TURNER AUTOMOTIVE ACREFAIR

Just to let people know as of now we're operating on a strict appointment only basis. The gate will remain closed but you can contact us on **01978 448 411** for anything. We do have work booked in but we will try and help in between jobs as best as we can. Thank you.

CEFN COMMUNITY COUNCIL UPDATE

We will re-open the George Edwards Hall when the government recommends that it is safe to do so. All Community Council meeting are cancelled for the foreseeable future, please visit our website www.cefncommunitycouncil.co.uk for up to date information in relation to Coronavirus.

Street lights: any street lights out please can you report them with the number off the lamp post to the Clerk .

Birthdays: If you know of members in our community who are going to be celebration their 90th or 100th birthdays please can you let the Clerk know thank you.

Trefnant Cemetery: is still open however we respectfully ask when visiting the Cemetery you distance yourself two metres apart from other people.

If you require any help or guidance in these uncertain times please contact **Marie Claire** our **Cefn Community Agent** on **07925 048711** or Email: cefncommunityagent@gmail.com

During this period you can contact The Clerk on **01978 821298** and leaving a message or by email: cefnmawrparish@btconnect.com

Stay safe and follow the guidelines, thank you.

CEFN MAWR AND DISTRICT SUPPORT GROUP

Our Facebook page bringing together volunteers and those who need help in our area working with our Community Agent Marie Claire and Cefn Community Council. It also has updates and information. Over the next week we will have more information to share with you. Contact Tyger on **07532 780007** or email tyger@tygertactics.com

Is there anyone that would like to volunteer to help within the community at this time? This can be as simple as just checking on neighbours, walking a dog, or picking up some shopping when you go out and if they have any concerns then they can contact Marie Claire on **07925 048711** or email cefncommunityagent@gmail.com

HOTBINZ Ltd.
QUALITY WHEELIE BIN CLEANING SERVICE

TEL: 07512 33 44 64

Eliminates • Bad Odours • Deters Pests • Kills Bacteria • ECO

Local Wheelie bin cleaning service.
From just £3 per bin every 4 weeks.
Domestic or commercial bins.

If you would like to try our service please contact us on **07512 33 44 64**

Your bins will be professionally cleaned and left smelling fresh.

Takes 15 mins, trailer mounted system
With larger bins price varies



Bouquets & Plants
Wine - Champagne - Prosecco
Teddies - Chocolates - Balloons

Regent House of Flowers

13 Yorke Street, Wrexham LL13 8LW
01978 357 356

Still delivering flowers & gifts call us to check our availability, thanks Laura & Team
www.regenthouseofflowers.co.uk
Your LOCAL Independent Florist

CAFFI CWTCH 01978 317 800
Meals Matter is a 'free' delivery service for those ordering meals within the WCBC area. Orders, collections and deliveries can only be taken between **10am and 4pm Monday to Saturday**. £5 minimum order, card payments only. We are also offering a collection service for customers outside of this area. Phone to check Easter deliveries.



BETSI CADWALADR
Our NHS needs you - sign up to become a BCUHB Public Volunteer today. The NHS in Wales is in the midst of battling the COVID-19 pandemic and are seeking volunteers to support us during this exceptionally challenging time. There's a variety of tasks you could do, from providing telephone support to individuals who are at risk of loneliness, to general admin or cleaning duties in patient areas, e.g. supporting medical records, cleaning duties or supporting catering staff. To find out more or to sign up, visit:
<https://bcuhb.nhs.wales/contact-us/get-involved/>



FAMILY ART CLUB While T Pawb is closed, we will continue to deliver an adapted version of Family Art Club each Saturday morning as part of our 'Arts at Home' programme. Our Family Art Club artists will create downloadable activities, which will be made available via our website and [facebook page](#), each Saturday.



COVIBOOK This short book workbook has been produced to support and reassure children, under the age of 7, regarding the COVID-19. This book is an invitation for families to discuss the full range of emotions arising from the current situation. It is important to point out that this resource does not seek to be a source of scientific information, but rather a tool based on fantasy. Print this material so children can draw on it. Remember that emotions are processed through repetitive play and stories read multiple times. *This is available in over several languages*
<https://www.mindheart.co/descargables>



WHO ARE YOU CALLING OLD?...
Why not get comfy this weekend and go on a virtual tour of some famous galleries and museums from around the world, all from the comfort of your own place.....
<https://www.travelandleisure.com/attractions/museums-galleries/museums-with-virtual-tours>
THE WILDLIFE TRUSTS have launched the first #WildlifeWednesday video on the Wildlife Watch YouTube channel! A new video for kids and families will be published every Wednesday at 10am
<https://www.youtube.com/user/WildlifeWatchUK>

PE with Joe Wicks on YouTube Weekdays at 9am but you can visit any time on YouTube to view the workout.
Dance with Oti Mabuse on Facebook every day at 11.30am but children can view the class any time.

Tilston's Funeral Services

Independent Family Funeral Directors

"Helping families honour the lives of those they love"

- 24 hour personal service
- All areas covered
- Private chapels of rest
- Pre arranged funeral Payment plans available




Golden Charter
REGIONAL WINNER
Funeral Planner of the Year 2016

Visit our website at www.tilstonsfuneralservices.co.uk

Telephone **01978 822308 / 822829**
New High Street, Ruabon, Wrexham LL14 6AW

PLEASE LIKE OUR FACEBOOK PAGE
Community News Cefn Mawr, Dee Valley & District

This will keep you up to date during this challenging time. We will also keep updating information from businesses that are open and those also offering home deliveries so we can all stay safe.

You will also find an album of photos that includes the ones we could not fit in to this edition of the newsletter.





YSGOL MIN Y DDOL UPDATE

Although a very different term to what we expected, it was still very busy! The school temporarily partially closed its doors on Monday 20th March due to the pandemic but

has remained open for Key Worker children. Teachers and pupils liaise daily through our online learning platforms, HWB and Seesaw where they may just be chatting to one another or sharing work that has been produced. The children have been amazing at engaging with the tasks that have been set and, above all, have been very brave and careful during this challenging time. We, as always, are all very proud of you all.

Before we closed, the children did not miss out on their Ester Bingo. We ensured they had their chance at winning the eggs as they would normally. The only exception this year was no guest were permitted. Despite this, the children had a great time and all the Easter hampers that were created by our fabulous PTA were raffled off. The school raised over £200. Thank you everyone for supporting. The Urdd Club had their end of term party. All their fantastic efforts, which included recitation, singing and art work were celebrated as we came together and listened to Welsh songs, played Welsh playground games and ate lots of delicious food! The Nursery class, Més Bach, were studying the farm this term and were, very carefully, looking after eggs within an incubator. The eggs moved house once the school was closed and were cared for by an animal loving member of staff. Within a week of leaving school, the eggs hatched and produced lovely fluffy chicks, see photos below

Our older pupils, in years 4, 5 and 6, were set a challenge at home to create a rainbow on 'Google Sheets' using lots of coordinates. They did amazingly producing excellent rainbows, some with additional messages to the NHS key workers. The key worker children that are attending school have also been busy creating a large colourful rainbow. This rainbow now has pride and place at the front of our school. If you're walking past, our aim is to put a smile on your faces. Fingers crossed it works! We are unsure of what is ahead but remain accessible to all our pupils and parents despite the restrictions. Technology is really proving its worth at the minute in ensuring we all remain in contact and company for each other. Please everyone, take care, stay safe and we very much look forward to seeing you as and when we can.





SAFE DOG WALKING

Advice on dog walking, the Council has requested that all dogs are kept on a lead at all times to ensure social distancing. As you will be aware,

emergency legislation has now passed imposing restrictions on movement during this unprecedented period of lock-down – so these local areas cannot be used for sports and other public gatherings, but still remain out of bounds for responsible local dog walkers. The Government has confirmed that it is still permitted for people to take daily exercise.

For dog owners, it is essential for their health and well-being, and that of their pets that they continue to take them for daily walks. It is also vital that volunteers have the best local access options for helping others who are unwell or self-isolating by exercising their dogs too. To protect the NHS and save lives, it is imperative that they follow Government advice of keeping at least two metres from other walkers and to ideally stay local and use open spaces near their homes together with dogs on leads at all times. Dogs are still excluded from marked sports pitches, play areas and bowling greens, the latter two are closed.

COMMUNITIES FOR WORK



Cymunedau am Waith
Communities for Work



Coronavirus update

Our offices are closed, If you need to contact your mentor and have their number, please do phone them directly. For general enquiries please email in the first instance cfw@wrexham.gov.uk or call **07976 200414** or **07976 200413** your call will be answered between the hours of **10am - 3pm**, otherwise you can leave a message and your call will be returned, however there may be a delay.

We are still accepting referrals, however these will be done via telephone. So please rest assured that we are still here and will continue to update our social media pages with any changes, and will share any jobs as we come across them. **The Team.**

BEAMING BALLOONS & BOWS

LUXURY BALLOON & EVENT STYLING



*We offer a Bespoke range of:
Balloons, Garlands,
Door Bows, Balloon Bouquets.
Weddings, Christenings,
Gender Reveals,
Baby Showers, Birthdays.*

If you are trying to bring 'normal' to a lockdown Celebration, we can deliver to your door please call me.



SAMANTHA EVANS 07971 538847
beamingballoons@gmail.com



The Towers Childrens' Day Nursery

Full or Part Time Childcare
From birth to 5 years



Proprietor: A R Roberts B.ed, M.A.



*The Towers, Llangollen Road, Acrefair
Wrexham LL143SG*

Tel 01978 822446



TOWERS DAY NURSERY

Due to the latest guidance we will be opening the nursery ONLY for key worker's children until further notice during the current crisis.

Sessions are 8-1, 1-6 or 8-6 for birth

to 12 years.

For any further information about Towers Day Nursery please call us on **01978 822446.**

WREXHAM CORONAVIRUS SUPPORT AND ASSISTANCE

A Wrexham-wide group formed to signpost people in need of assistance and support as a result of coronavirus. The group accommodates a wide variety of needs, from providing information, locating essentials in the supermarkets and businesses or volunteers making deliveries to light-hearted posts to lift moods. Facebook Page: <https://www.facebook.com/groups/2922926727729058/>

CHIRK CORONAVIRUS SUPPORT

A community group established to provide reliable information and give assistance to anyone who needs it in the Chirk area due to the recent Coronavirus pandemic.

Contact Number: **07821 297768**

Email: chirk.ca@gmail.com

ROWLANDS PHARMACY CHIRK 01691 772439

OPEN 10am to 6p, close 12 to 1 for lunch

ST MARTINS PHARMACY 01691 772348

Open 9 to 5.30 Mon to Fri, 9 to 1pm Sat. Free collection and delivery may be available for prescriptions, call to check.

SPAR CHIRK 01691 773354

If anyone is struggling to get supplies let us know, we can deliver or just help anyone in Chirk pick things up etc. email: chirk@retail.afblakemore.com If you email please include a phone number for us to contact you for payment, thanks.

STANTON HOUSE CHIRK 01691 774150

Hot meals delivered daily, no meal over £5

A C EDWARDS AND SONS 01691 670721

Fruit, Veg and Dairy.

STAR PIZZA AND KEBAB 01691 778722

Delivery 4pm to 12am.

STANS ST MARTINS 01691 772348

Delivery service available £5 to Chirk

CASTLE TANDOORI 01691 772499

Tuesday to Sunday 5 to 10pm 3 mile radius.

WCBC SUPPORT FOR BUSINESSES AFFECTED BY COVID-19 – UPDATE / REMINDER

As a number of schemes have been announced to support businesses affected by COVID-19, we thought we'd provide a reminder of the support which has / will be made available to date

IF YOU HAVE PREMISES WITH A RATEABLE VALUE **Status: Live**

If you run your business from premises which have a rateable value, business grants (available to qualifying businesses that were registered for rates on their premises on 20 March 2020) and rates relief are currently available (**however eligibility criteria does apply**), please follow the link below for further information and to apply for a grant (**if eligible**): <https://beta.wrexham.gov.uk/service/covid-19-support-businesses>

If you are unsure whether your premises have a rateable value, or what this is, one way to tell would be that you would receive an annual demand notice, even if no business rates are payable as a result of the Small Business Rates Relief scheme being applied for instance. Alternatively you should be able to check this via:

<https://www.tax.service.gov.uk/business-rates-find/search>

When you complete the form you will need to have your business rates demand notice to hand as you will need your business rates reference number along with the rateable value of the premises, which can be found on this document. Please note, **with regards to the £10,000 grant**, the multiple property restriction which applies to Small Business Rates Relief also applies to this grant. Therefore, the same ratepayer may only receive the grant for a maximum of two properties in each local authority area.

Childcare businesses with a rateable value up to £100,000 qualify for the £10,000 grant (rather than this being capped at a rateable value of £12,000 for this sector). Childcare businesses with a rateable value up to £100,000 are to complete the application form to apply for the £10,000 grant.

If you have a rateable value under £500,000 and are unsure whether your business falls within the retail, leisure or hospitality sector in order to qualify for the 100% rates relief, a list of the properties which will benefit from this relief can be found via: <https://bit.ly/345Jhlm>

Existing business rates relief schemes will continue to be applied during the 2020/21 tax year. For further information on these please follow: <https://businesswales.gov.wales/business-rates-relief-in-wales>

IF YOU'RE SELF-EMPLOYED (WITH OR WITHOUT PREMISES) **Status: In progress**

If you are self-employed the Self-employment Income Support Scheme may be of interest. This provides a taxable grant worth 80% of your trading profits, up to a maximum of £2,500 for three months, although this could be extended. To be eligible you will need to have submitted an income tax self-assessment tax return for 2018-19, traded in the 2019-20 tax year, are trading (or would have been if not for the COVID-19 outbreak) when you apply, intend to continue to trade in the 2020-21 tax year and have lost profits due to the COVID-19 outbreak. A maximum trading profit also applies and more than half of your income needs to be generated through self-employment to qualify. Further information can be found via:

<https://www.gov.uk/guidance/claim-a-grant-through-the-coronavirus-covid-19-self-employment-income-support-scheme>

Further information on Universal Credit for the self-employed, which may also be of interest, can be found via the following link:

<https://www.understandinguniversalcredit.gov.uk/new-to-universal-credit/self-employment/>

ECONOMIC RESILIENCE FUND: **Status: In progress**

Details of a new Economic Resilience Fund have been announced by the Welsh Government. Full eligibility criteria is yet to be published, however the fund will provide:

Grants of £10,000 for micro-businesses employing up to nine people. This includes sole traders employing staff. Qualifying businesses will be able to apply by mid-April.

Grants of up to £100,000 for small and medium sized firms with between 10 and 249 employees. Qualifying businesses will be able to apply by mid-April.

Support for larger Welsh companies, which are of critical social or economic importance to Wales. This element will be open to qualifying businesses within the next two weeks. Information on full eligibility criteria together with details on how to apply will be added to the following page as they become available:

<https://businesswales.gov.wales/financial-support-and-grants>

IF YOU EMPLOY PEOPLE OR ARE PAID VIA PAYE: **Status: In progress**

(this can include company directors): Open to all UK employers that had created and started a PAYE payroll scheme on 28th February 2020 the Job Retention scheme will reimburse 80% of furloughed workers wage costs, up to a cap of £2,500 per month. Please see the following pages for further information.

<https://businesswales.gov.wales/financial-support-and-grants>

<https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses>

SUPPORT TO BUSINESSES PAYING SICK PAY TO EMPLOYEES: **Status: In progress**

Small and medium-sized businesses and employers will be able to reclaim Statutory Sick Pay paid for sickness absence due to COVID-19. For further information on the eligibility criteria please follow the links <https://businesswales.gov.wales/financial-support-and-grants>

<https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses>

SUPPORT FOR BUSINESSES PAYING TAX:

Status: Live

If you're in temporary financial distress because of COVID-19 help is available from HMRC's Time to Pay scheme. For example; VAT payments due before 30th June 2020 and self-assessment payments on account due on 31st July can be deferred to 2021. No application is required but direct debit mandates need to be cancelled. For further information:

<https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses>

For further information please call: **0800 024 1222**

BAN ON EVICTIONS FOR COMMERCIAL TENANTS:

Status: Live

Commercial tenants who cannot pay their rent because of coronavirus will be protected from eviction, the UK government has announced. These measures will mean no business will be forced out of their premises if they miss a payment in the next 3 months. Please visit the following website for further information:

<https://www.gov.uk/government/news/extra-protection-for-businesses-with-ban-on-evictions-for-commercial-tenants-who-miss-rent-payments>

ORGANISATIONS IN THE CULTURE, CREATIVE OR SPORTS SECTOR:

Status: In progress

A number of funding schemes are to be made available by the Welsh Government, the Arts Council for Wales and Sports Wales aimed at safeguarding businesses and jobs. The schemes will look to support artists, arts organisations, sports clubs, music venues, the TV and publishing sector, museums, collections, conservation services, archives, community and public libraries and heritage organisations etc. Limited information has been provided at present, which can be found via:

<https://gov.wales/18m-support-culture-creative-and-sport-sector-wales>

NEW LOANS LAUNCHED TO SUPPORT BUSINESSES AFFECTED BY COVID-19:

COVID 19 WALES BUSINESS LOAN SCHEME:

Status: Live

The loan is open to all SMEs based in Wales who have been trading 2 years or longer including sole traders and partnerships: Key features:

- Loans between £5,000 to £250,000, maximum loan levels apply
- 12-month capital and interest repayment holiday
- No arrangement or monitoring fees
- 2% interest fixed for 6 years (includes the 12 month holiday)

Partially secured lending depending on the size of the loan, see below for details For Further information and to apply: <https://developmentbank.wales/covid-19-wales-business-loan-scheme>

BUSINESS INTERRUPTION LOAN SCHEME

Status: Live

Delivered by the British Business Bank, the Coronavirus Business Interruption Loan Scheme looks to support small and medium sized businesses and provides access to a variety of different products such as loans, overdraft, invoice finance and asset finance. The government will provide lenders with a guarantee of 80% on each loan (subject to a per-lender cap on claims), no charge to businesses or banks will be applied for this guarantee. The first 12 months will be provided on an interest free basis, with the government covering these payments. For further information:

<https://www.british-business-bank.co.uk/ourpartners/coronavirus-business-interruption-loan-scheme-cbils-2/>

Additional support:

It would be worthwhile speaking to anyone you have to pay money to i.e. rent, utilities, etc and see if they can help in any way via payment holidays etc. We've provided below key contact details and information links which may also be helpful, information is changing and being updated on a regular basis. The links would therefore be worth checking fairly regularly for details of new support and guidance for businesses:

<https://businesswales.gov.wales/coronavirus-advice>

<https://gov.wales/coronavirus-covid-19-support-businesses>

<https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses>

<https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-guidance-for-employees>

Business Wales helpline

Get help with your business online, or by calling the Business Wales Helpline. Telephone: 0300 060 3000

HMRC employees' enquiry line

Textphone: 0300 200 3212 Monday to Friday, 8am to 5pm

ACAS

Telephone: 0300 123 1100

Please don't hesitate to get in touch should you have any queries or believe we may be able to help you further in any way.



YSGOL CEFN MAWR UPDATE

Key Worker Thank You

Pupils at Ysgol Cefn Mawr who have both parents as key workers have been making a special 'Thank you handprint rainbow' to all the key workers doing vital work during the Coronavirus/Covid-19 pandemic.

Free School Meal Provision

You will be aware that Wrexham Council have introduced a 'grab and go' packed lunch system through the Catering Department with distribution across a number of centres. **The service will be provided during the Easter break and normal school days:** Caia Park Estates Office, **Plas Madoc Estates Office**, Broughton Estates Office, Gwersyllt Estates Office, Rhos Estates Office (The Stiwt), Memorial Hall (Wrexham), Plas Pentwyn (Coedpoeth), Llay Resource Centre, Overton Library, Ysgol Y Waun (Chirk).

You can go to your nearest site, packed lunches must be collected between 11.30-1.00pm by a parent or carer. You will need to give staff the name of your child/ren and the school they attend, you will only be able to collect a packed lunch for your own child/ren. The Council point out that you need to follow social distancing measures, maintaining your distance from other people when collecting lunches.



CRAFTING FRIENDS ALERT

Has anybody been checking in on their crafting friends? You know like the Ty Mawr Spinners, Knitters & Weavers Cefn Library Knit and Natter Group and the indomitable Monday Cefn Crochet Group? This photo came up on facebook but I cannot make out which of these ladies it is. Can you put a name to her? It's one way of using that wool stash!



Anthony Roberts

Tree & Garden Care



All foliage from trees cleared away

- Seasoned Hardwood Logs for Sale
- Tree Surgery
- Hedge Trimming
- Fencing
- Landscaping
- Stump grinding
- Patios

Tel: 01691 770054 or 07725 819414

antsgardening@hotmail.com

YSGOL RHIWABON UPDATE

Ysgol Rhiwabon's contingency plans during closure

We recognise the importance of keeping communication channels open. Any important updates during closure will be communicated on our website and through our Parent Text Messaging Service.

Independent Learning – every student in the school has work set appropriate for their age. Key Stage 4 and the Year 9 RS class are focused on external examination preparation. Key Stage 3 focus is mainly on project based tasks across a range of subject areas. This work is available on line and also as a paper copy. Students are able to access learning programmes from home e.g. MathsWatch. Exercise books/folders and supporting revision materials were available for KS4 students to take home. Currently we are not able to provide information about external examinations and any possible alterations to examination arrangements. When any relevant information is available this will be shared through the communication channels outlined. Contact details for key members of the Senior Leadership Team are on the website. This will include an email address and relevant telephone numbers. During this period of social isolation we would like to stress the importance of following all Government Guidance, in particular the Public Health Guidance from NHS Wales, which is updated on our school website daily. This will continue to update daily, even during school closure. Please encourage your child to make full use of the school learning resources as this sense of routine and work will support their independent learning, whilst away from our school. Please do not hesitate to contact us using the contact details on our website, if you have an urgent concern during the school closure. I will be providing regular updates as appropriate. Thank you for your continued help and support

School Counselling Service A message from Janet Butler of **Outside In Counselling**:- *“All face to face counselling has been currently suspended, but young people who usually have counselling with me can continue their session's by phone if they want to. My work number is also available to any young person who is on the waiting list and also to any young person who may be struggling at the moment. My work number is 07800 999 001. We are also signposting young people to the Young Wrexham website which is full of fantastic information*

on a wide range of subjects for young people.” @ www.youngwrexham.co.uk
Follow the school Twitter: [@ysgolrhiwabon](https://twitter.com/ysgolrhiwabon)
e-mail: mailbox@rhiwabon-high.wrexham.sch.uk
Website: www.ysgolrhiwabon.co.uk



Public Acts of Community Kindness

Public Acts of Community Kindness

We are looking to award positive behaviour points to our learners for any public act of community kindness carried out from the safety of home. This might be writing postcards and letters to people who feel lonely through the necessary isolation, sharing creative art, music and dance through technology or completing chores around the house! Adults can join the challenge, as we would like to hear how our families in the area might be volunteering to shop and carry out important deliveries to those who are vulnerable or to hear about essential jobs that highlight a selfless way commitment to the health, safety and wellbeing of others. There is a form on our website to complete ready to share, or simply email in any information about acts of kindness in the community. In the future, we plan to celebrate this challenge through an Awards Ceremony and we will look forward to seeing you there. We hope this will help our young people to, “Stay Home. Safe and Kind!” With all our best wishes,

Melanie Ferron-Evans Headteacher

Live chat with us



Gyrfa Cymru
Careers Wales

Careers Wales has launched its Wales-wide live chat with careers advisers, so young people and their parents can still get vital careers advice around their options and next steps, whilst schools and colleges are closed.



We can help:

- School pupils who are unsure on their next steps following recent decisions around school closures and exams
- Further education students who want to understand their options and what happens next
- Parents who are worried or concerned about their child's future options and career
- Young people who are normally educated at home.



*Whilst **The Community News** makes every attempt to ensure the accuracy and reliability of the information contained in these pages. **The Community News** does not take responsibility for advertisements and articles which are the sole responsibility of the contributors.*

Citizens Advice Wrexham

Charity No: 1080737 Company: 3950747
Authorised & regulated by the Financial Conduct Authority. FRN: 617805
Awdurdodir a rheoleiddir gan yr Awdurdod Ymddygiad Ariannol. FRN: 617805



We offer free, independent, impartial, confidential advice on any topic including employment, benefits and debt issues.

For the safety and protection of the community our Cefn Mawr Outreach Service will be closed until further notice. Should you require our help, we would like to advise the following:

Leave a message, providing details of your **name**, **contact number** and a brief **description of your issue** on the following number

01978 364 639

Alternatively you can call the numbers below

Wrexham Helpline: 0300 330 1178

Adviceline Cymru: 03444 77 2020



Outreach Service, funding provided by your Community Council for residents only in the Cefn Mawr area

THIS IS REX. 

REX LOVES WALKIES IN THE PARK FIVE MILES AWAY, AND REX LOVES STICKING HIS HEAD OUT OF THE CAR WINDOW WITH HIS TONGUE OUT ON THE WAY AS WELL.

HOWEVER, JUST FOR NOW, REX IS ALSO HAPPY TO WALK AROUND THE BLOCK WHERE HE LIVES AND SNIFF THE TELEGRAPH POLES.

THIS IS BECAUSE REX UNDERSTANDS THAT DRIVING TO REACH AN EXERCISE AREA IS NOT 'ESSENTIAL TRAVEL,' AND THE LAST THING REX WANTS IS FOR HIS OWNER TO GET STOPPED BY THE POLICE BECAUSE THEIR DOGS ARE BIGGER AND SCARIER.

REX UNDERSTANDS THE RULES PERFECTLY, AND HE'S A DOG.

GOOD BOY.
GOOD BOY REX.
GOOD DOG. 

ESSEX CORONAVIRUS ACTION
PREVENT - INFORM - ASSIST

Wash your hands of coronavirus scams!

Friends Against Scams aims to protect and prevent people from becoming victims of scams.

Be aware of people offering or selling:

- Virus testing kits - these are only offered by NHS.
- Vaccines or miracle cures - there is currently no vaccine or cure.
- Overpriced or fake goods to protect yourself from coronavirus such as anti-bacterial products.
- Shopping or medication collection services.
- Home cleaning services.

Protect yourself and others:

- Don't be rushed into making a decision. If it sounds too good to be true it probably is.
- Only purchase goods from legitimate retailers and take a moment to think before parting with money or personal information.
- Don't assume everyone is genuine. It's okay to reject, refuse or ignore any requests. Only criminals will try to rush or panic you.
- If someone claims to represent a charity, ask them for ID. Be suspicious of requests for money up front. If someone attempts to pressurise you into accepting a service they are unlikely to be genuine. Check with family and friends before accepting offers of help if you are unsure.

Be a good friend, help to protect your family, friends and neighbours from scams.
Read it. Share it. Prevent it.
#Coronavirus
#ScamAware

Contact
For advice on scams call the Citizens Advice Consumer Helpline on **0808 223 11 33**
To report a scam call Action Fraud on **0300 123 2040**
Contact your bank if you think you have been scammed.

NATIONAL TRADING STANDARDS
Scams Team

To learn more about the different types of scams visit www.FriendsAgainstScams.org.uk

 We're here for you
0333 150 3456

 **DEMENTIA CONNECT**

We welcome your **Community Information** for inclusion in the next Bulletin please send it to:
communitynews@tygertactics.com
Message me on Facebook or phone **07532 780007**